# South San Luis Obispo County Sanitation District Wastewater Treatment Service Charge Frequently Asked Questions

June 2016

#### 1. What Areas Are Affected By The Change in Billing?

Only properties within the service area of Oceano CSD will have their charges placed on the property tax bills. Properties within the service areas of the Cities of Arroyo Grande and Grover Beach will continue to receive billing statements from the Cities directly.

#### 2. What Is Going to Be Placed On The Property Tax Bill?

Two different charges are being placed on the tax rolls. These amounts will be payable with your regular County Property Tax Bill in November 2016 and March 2017.

One is the new Fiscal Year charges covering the period of service from July 1, 2016 through June 30, 2017.

The second is any delinquent charges from the current year service beginning May 18, 2015 through January 18, 2016.

#### 3. What Charges Are Included On The Delinquent Roll?

Invoices billed by the sanitation district for the billing periods May 18, 2015 – January 18, 2016 but not paid as of May 20, 2016.

## 4. If My Name Is On The Delinquent Roll But I've Paid Since May 20, 2016. Will I Still Be Charged On My Tax Bill?

No, if full payment is received by 3:00pm on July 11, 2016 the District will not include your delinquent charges on the tax bill.

### 5. How Long Do I Have to Pay My Delinquent Charges So They Are Not On My Property Tax Bill?

You have until July 11, 2016 at 3:00pm to have your payment in the offices of the Sanitation District. No postmarks will be accepted. After that payments made to the District will be returned and must be paid through the County.

#### 6. What About the Bill From January 19, 2016 to June 30, 2016?

That bill is not part of the delinquent charges and must be paid at the Sanitation District. It is not included in the current delinquent charge calculation and will not be placed on the property tax bills.

